911 Driving School Issaquah Examination Policies

1. The fee for the Knowledge exam is $29.95 for Two Attempts Third Attempt is $15.00
2. The fee for the Skills exam is $39.95
3. The fee for using the school's training vehicle for the exam is $15.00
4. Retake of the Knowledge exam after 3 attempts is $29.95. Only 3 total attempts will be allowed per day.
5. Retake of the Skills exam is $39.95
6. The Knowledge exam consists of 40 multiple-choice questions about traffic safety laws. Applicants must answer at least 32 questions correctly to pass the exam.
7. The Skills exam will test the applicant's ability to drive legally and safely. Applicants must pass the Skills exam with a score of at least 80%
8. Your exam scores will be entered into the DOL database within 24 hours. You will have to visit the DOL office to apply for your license. Passing the Knowledge and Skills test does not guarantee that an applicant will be issued a driver's license. The Department of Licensing will determine if an applicant has met all licensing requirements. If you are under the age of 18 you must be at least 16 years old, have successfully completed a traffic safety education course, have had your permit for at least 6 months and have had 50 hours driving experience with at least 10-night driving hours to apply for your license.
9. The Department of Licensing reserves the right to conduct random re-examinations; applicants refusing to take a re-examination may have their license revoked.
10. No refunds will be given unless an appointment is cancelled 24 hours in advance. No refunds will be given once a test has started.
11. There is no minimum time requirement between skills tests; however, subsequent tests are subject to availability. Subsequent tests will be on different routes.
12. Our grievance/complaint policy consists of the following: Email Issaquah@911drivingschool.com and an owner or manager will review the test within 24 hours. Math errors will be corrected either way to pass or fail an applicant. Decisions made by the examiners will not be overturned, however at our sole discretion an additional test may be provided at no charge. This will occur within 48 hours of the prior test.
13. We reserve the right to refuse services to anyone.
14. If you received a letter from DOL to take an examination due to a physical, mental, visual or any other medical issue, you must test at a DOL office. Failure to disclose this information prior to testing will result in your test not being honored at DOL, and we will not refund the test fee.
15. Your car must be legal to operate on public streets. This includes, but is not limited to: windshield, seat belts, wipers, defroster, tires, mirrors, all brake and reverse lights, turn signals, and current tabs.
16. You will need to demonstrate arm signals prior to beginning the skills test.
17. Pursuant to RCW 46.20.720, a driver convicted of an alcohol offense may be required to have an Ignition Interlock Device (IID) in order to drive. The applicant must take the Skills exam in their vehicle using the IID.
18. Applicants wishing to use their own vehicle for the Skills exam are required to show proof of insurance and current registration (tabs) on the day of the test.
19. At the time of the test, the applicant must provide proof of identification such as a photo permit, out of state license, or school year book and possess a current instructional permit or valid foreign license. If you do not have an instructional permit or valid foreign license we will issue you a temporary authorization to take the test.
20. Skills tests cancelled or rescheduled with less than 24 hours' notice will forfeit the $39.95 base test fee.
21. Most school vehicles are equipped with cameras and may record all tests. The videos are for safety and training purposes only, and are not available for customer review. Images will not be used for any type of public use.

*By signing this document I acknowledge that I have been notified of "school" policies and procedures regarding testing.

Applicant Signature Date: