

Wenatchee 911 Driving School Testing Policies

1. The fee for the DOL Knowledge Exam is \$30.00 Former 911 students fee is \$20.00
 2. Retakes of the DOL Knowledge Exam is \$20.00
 3. The fee for the DOL Skills Exam is \$60.00 Former 911 students fee is \$50.00
 4. Retakes of the DOL Skills exam is \$40.00
- *These fees are separate from the fee charged for your Traffic Safety Education Course and Department of Licensing's application and licensing fees**
5. The knowledge exam consists of 40 multiple-choice questions about traffic safety laws. Applicants need 80% to pass the exam.
 6. The skills exam tests the applicants' ability to drive legally & safely. Applicants must pass the skills exam with a score of at least 80%.
 7. Your exam scores will be entered into the DOL database within 24 hours. You will have to visit the DOL office to apply for you license. **Passing the knowledge and drive test does not guarantee that an applicant will be issued a driver license. The Department of Licensing will determine if an applicant has met all licensing requirements.** If you are under the age of 18 you must be at least 16 years old, successfully completed a traffic safety education course, have had your permit for at least 6 months and have had 50 hours driving experience with at least 10 night driving hours to apply for your driver's license.
 8. The Department of Licensing reserves the right to conduct random re-examinations; applicants refusing to take a re-examination may have their license revoked.
 9. Refunds will be handled as follows: No refunds.
 10. Rescheduling will be handled as follows: Nearest available appointment.
 11. Our grievance/complaint policy consists of the following: Written letter to school owner. Owner will reply within 10 business days. Owner's decision is final. Send to 511 Grant Road East Wenatchee WA. 98802
 12. We reserve the right to refuse services to anyone.
 13. Offering of bribes will be reported to the Department of Licensing.
 14. If you have a mental or physical condition that may impair your ability to drive, or you have received a letter from DOL to take an examination, you must test at a DOL office. Failure to disclose this information prior to testing will result in your test not being honored at DOL when obtaining your license and we will not refund the test fee.
 15. Your car must be legal to operate on public streets. This includes, but is not limited to: windshield, seat belts, wipers, defroster, tires, mirrors, all brake and reverse lights, turn signals, license plate (must be valid and attached to both front and back of vehicle), functional parking brake and be legally licensed/tabs current.
 16. Rental vehicles may only be used by licensed drivers.
 17. Only you, an examiner, a service animal, and a state approved interpreter for the deaf or hard of hearing are allowed in the vehicle during the test. Sometimes a supervisor or one of our staff-in-training may ride along as an observer. If you have an objection, please tell us at the start of the test.
 18. You will need to demonstrate correct arm signals prior to beginning of the skills test.
 19. Pursuant to RCW 46.20.720 a driver convicted of an alcohol offense may be required to have an Ignition Interlock Device (IID) in order to drive. The applicant must take the skills exam in their vehicle using the IID.
 20. Applicants wishing to use their own vehicle for their skills exam are required to provide proof of insurance and current registration (current tabs), at the time of the appointment.
Staff cannot verify proof of insurance by phone. Faxing or e-mailing insurance verification to our office may take 5-10 minutes. If it is not here by the beginning of test it may result in rescheduling your appointment.
 21. At the time of the test, provide proof of identification such as photo permit, out of state license, or school ASB card.
 22. Please arrive 10 minutes early to assure everything is in order. Please have your registration and proof of insurance in hand
 23. Study the Washington Driver Guide, take written practice tests, watch videos, and above all, practice, practice, practice.
 24. Most school vehicles are equipped with cameras and may record all tests. The videos are for safety and training purposes only and are not available for customer review. Images will not be used for any type of public use.
 25. *By signing this document, I acknowledge that I have been notified of "school" policies and procedures regarding testing.

Applicant Initials _____ Entered SAW _____ By _____